

TARFF

AGRICULTURAL MERCHANTS

COVID Protocols: Scottish Stores

With the Scottish Government having announced mainland Scotland is going into Tier 4 from **Saturday 26th December** (Boxing Day) for 3 weeks, Tarff is having to adapt its COVID protocols. Tarff is an essential business and is permitted to remain open.

From Saturday 26th December

- Restricted number of customers in store at any one time (apart from Tarff Town and Country, Dumfries where no customers are allowed in).
- **Purchase of essential items only.** There are restrictions on purchasing non-essential items. Items include gifts and selected items of clothing and footwear to name but a few things. If you have any queries regarding this, please do not hesitate to speak to a member of staff in store or on the phone.
- Stores are operating one way systems and have hand sanitising stations set up.
- Office and feed stores are off limits to customers.
- Store opening times remain the same over the festive period and will stay as normal from Tuesday 5th January 2021 (apart from Tarff Town and Country, Dumfries - **see below**)

If you do not wish to come in store, you can use our 'Call and Collect' service.

Call and Collect

1. Simply call your local store (<http://www.tarffvalley.co.uk/branches/>).
2. Order and pay for your goods/put on account over the phone.
3. Arrange a collection time.
4. When you arrive at the store, please phone the branch and a member of staff will assist you.

Tarff Town and Country, Dumfries

Our store in Dumfries will **only** be working a Call and Collect system for **essential items**. Customers should not enter the store.

Number to call to order goods: **01387 261661**.

ALTERED Opening Times (Dumfries only)

Monday - Friday, 8am - 5.30pm

Saturday, 8am - 12 noon

Sunday, Closed.

The cafe will be closed from Saturday 26th December until further notice.

On the Road Staff

Our Sales Representatives are working from home or in their local branch and can be contacted via phone or email.

Christmas and New Year Opening Times

Thursday 24th December
Stores open 8am - 5pm
(Longtown 8.30am - 12 noon)
(Newtown St Boswells 8am - 2pm)
(Islay 8.30am—5.30pm)
(Dumfries 8am - 5.30pm)

**Friday 25th - Monday 28th
December**
All Stores Closed

Tuesday 29th December
Stores open 8am - 5pm
(Longtown 8.30am - 5pm)
(Islay 8.30am—5.30pm)
(Dumfries 8am - 5.30pm)

Wednesday 30th December
Stores open 8am - 5pm
(Longtown 8.30am - 5pm)
(Islay 8.30am—5.30pm)
(Dumfries 8am - 5.30pm)

Thursday 31st December
Stores open 8am - 5pm
(Longtown 8.30am - 2pm)
(Islay 8.30am—5.30pm)
(Newtown St Boswells 8am - 2pm)
(Dumfries 8am - 5.30pm)

Friday 1st - Monday 4th January
All Stores Closed

Tuesday 5th January
Stores open 8am - 5pm
(Longtown 8.30am - 5pm)
(Islay 8.30am—5.30pm)
(Dumfries 8am - 5.30pm)

From Tuesday 5th January, Tarff stores are back to normal working hours apart from Tarff Town and Country, Dumfries (**see altered times above**).

Christmas and New Year Delivery Notice

To ensure deliveries around the festive period, please place your orders within the dates stated below with as much notice as possible.

For Delivery

Prior to Christmas

Tuesday 29th - Thursday 31st December

Tuesday 5th January onwards

Orders must be placed by

Thursday 17th December

Tuesday 22nd December

Wednesday 30th December

Tarff Valley Ltd
Old Station Yard
Ringford
Castle Douglas
DG7 2AN

01557 820247

tarffvalley.co.uk



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