

TARFF

AGRICULTURAL MERCHANTS

COVID-19: What is Tarff doing?

Good Evening {{ contact.FIRSTNAME }},

In response to the evolving situation regarding COVID-19, Tarff has put the following protocols in place.

We wish to do our utmost to help our customers through this difficult time and to continue to provide a quality service to farmers and the rural community. Developments will be reviewed as and when they occur in order to ensure the highest levels of safety and hygiene are in place to protect both our staff and customers.

CALL AND COLLECT FROM STORE

If customers are concerned about in-store contact and want to reduce the risk of COVID-19, Tarff is offering its customers a call and collect service. Simply call, order, pay over the phone (or on account) then collect. On arrival, please phone the store and a member of staff will deliver your goods to the car.

[Find your local branch here](#)

FREE DELIVERY FOR THE COMMUNITY

Tarff is cancelling delivery charges whilst current Government guidelines remain in place. Tarff realises that those who are housebound or find it difficult to get out might wish to use their time wisely i.e gardening, painting and cleaning to name but a few jobs! Or, it might be as simple as needing a bag of dog food to keep your companion going. Whatever the case, please phone your local branch to place & pay for your order and we'll take care of delivery.

PAYMENT IN-STORE

To help mitigate any potential risk of cross-transference, Tarff is asking that customers pay for their goods in-store using contactless (if under £30) rather than handling cash. All staff in stores have been issued with appropriate biosecurity equipment but are requesting personal contact is minimised as much as possible.

We thank you for your cooperation at this uncertain time.

Tarff Team

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You received this email because you are registered with Tarff Valley



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